



Terms and Conditions

A. Classes and Memberships

In-person classes:

- By purchasing a course of in-person classes, you're entitled to attend all classes in that course.
- By purchasing an in-person class pass on PAYG, you're entitled to book onto any in-person class shown on the DanceWithSyanne timetable.

Online classes:

- If you pay for the Unlimited Online membership, you'll be entitled to all classes and recordings running throughout that calendar month. Purchasing at the start of the month is recommended but not essential.
- By paying for the Ultimate Online & In-Person membership, you'll be entitled to all classes, both in-person and virtual and all recordings running throughout the calendar month. Purchasing at the start of the month is recommended but not essential.
- By purchasing an online class pass on PAYG, you're entitled to book onto any online class shown on the DanceWithSyanne timetable.

B. Your Membership

- You must be over the age of 16 to book onto the DanceWithSyanne sessions, unless otherwise agreed.
- You're advised to complete a PAR-Questionnaire (Physical Activity Readiness) before you book and attend any of the sessions that DanceWithSyanne offers. By completing a PAR-Questionnaire you confirm to us that you have no known condition or are undergoing any treatment that would prevent you from being capable of physical exercise in all material aspects.
- On entry into this membership agreement and every time you enter a DanceWithSyanne class during your membership, you confirm to DanceWithSyanne that you have no medical conditions known to you that would mean that you're not capable of all forms of exercise and that such exercise will not be detrimental to your health. If in doubt, it's your sole responsibility to consult a medical professional.
- Your membership applies to you personally. You may not transfer, assign or lend it to another person.
- We reserve the right to implement a waiting list if we feel it necessary to do so.

C. Payments

- Payments are only accepted via bank transfer or PayPal and must be made in advance of online and in-person classes.
- Unfortunately, we can't offer refunds. Please see the cancellation policy for our terms on rescheduling classes.

D. Cancellation Policy

- PAYG in-person classes that have been booked must be cancelled no less than 24 hours before class start time.
- Sessions cancelled with over 24 hours' notice or online PAYG sessions can be used elsewhere within the timetable.
- If an in-person class is cancelled by the client with less than 24 hours' notice the session will be charged.

E. Cancellation by Us

- DanceWithSyanne reserves the right to cancel any class if the instructor is unable to attend a session due to unavoidable circumstances. DanceWithSyanne will make every effort to reschedule these missed classes.

F. Data Collection

Contact Details

www.dancewithsyanne.com

dancewithsyanne@outlook.com

07815 680 241

- During your membership DanceWithSyanne may collect certain personal information from you including personal details, financial details, and details about your health. We will use this information for purposes including managing your membership and contacting you. You will always be given the opportunity to opt out of such communications by getting in touch with us. You have the duty of keeping your personal information up to date and to inform us if you have any significant changes.
- All personal information shall be password protected and only accessed by DanceWithSyanne.
- DanceWithSyanne may occasionally wish to take photos of classes (which may include you unless you wish to opt out which you can do at times when photos are being taken) for press and other promotional uses.

G. Health Commitment Statement

- Your health is your own responsibility.

H. Covid-19

- DanceWithSyanne operates in accordance with Covid-19 guidelines set out by the UK Government.
- DanceWithSyanne is working in accordance with the facility's hire agreement.

Our Commitment to You

- We will make every reasonable effort to make sure that the facilities that we hire are in a safe condition for you to use.
- DanceWithSyanne is committed to bringing you enjoyable classes of the highest quality, both online and in-person, taught by professional and qualified instructors.
- We will respect your own personal decisions. You don't have any obligation to follow what our instructors advise you to do. We will however ask you not to exercise beyond what we think are your own abilities.

Your Commitment to Us

- You should always exercise in a safe manor. You should exercise to your own abilities. If you're concerned or know that you may have a medical condition that may affect your training before you take part in a class, you should seek medical advice prior to starting the session.
- If you feel ill during your class, you should let us know immediately. Our instructors are not doctors but are first aid qualified.
- If you have a disability, you must follow any reasonable instruction to allow you to train in a safe environment.
- You should make yourself aware of any rules or instructions within the hired facility. There are risks when exercising. You should not undertake any exercises that you have been advised are not suitable for you.
- This statement is a guide only. It does not represent a legally binding agreement between you and us and does not create any obligations that you or we must meet.